



STOVELL HOUSE SURGERY NEWSLETTER

We are using a new text messaging service from
March 2018

This service will allow you to cancel your
Appointment through the text reminder

We hope that this will cut down on the
amount of wasted appointments from
Patients not attending

It will also include the Friends and Family Test
Would you recommend us?

New Receptionists

We would like to
welcome 3 new
receptionists

Trudie, Audrey & Kirtsy

Please bear with them
while they learn the
ropes!

We welcome Dr Tavares back
from Maternity Leave; she is
currently only working
Wednesdays

Holiday Vaccinations
Book 6 weeks before you fly!



We currently have 4 trainees

Dr B Seaman (m)
Dr S Prabaran (f)
Dr Raza (m)
Dr Hayward (f)

They are mentored by
Drs Khan & Sheyin and are with
us until August this year – a
welcome addition to our team!

Download the myGP® app



www.mygp.io/app



HUBS!

People who live or work in Croydon now have access to a wide range of urgent care services including booked appointments with a GP available from 8am – 8pm 7 days a week across three new Hubs.

Out of Hours services now at

East Croydon Medical Centre
Parkway Health Centre, New Addington
Purley War Memorial Hospital

These centres are for use for when we are closed and are an alternative to A&E

Please call 111 and they will book an appointment for you

Repeat prescriptions – Can be obtained without necessarily seeing the doctor. Requests can be made in writing by filling out a form at the surgery, by letter or by fax 020 8662 1272. You can also request a prescription Online if you have registered for this service (ask at Reception for details)

We CANNOT take prescriptions over the telephone except by special prior arrangement with the Practice Manager.

Please allow 2 working days before collection. If you provide a SAE we will be happy to post to you or you can have it sent directly to a pharmacy or use the electronic service (Please see you pharmacist to request either of these services)

Results – Can now be seen Online if you have registered for this service (ask at Reception) or please telephone between 3 – 5pm.

To speak to a doctor – you can book a telephone consultation with a doctor by calling the surgery on the day at 8am. The doctor will call you back during morning surgery. No requests can be made after 1pm, the doctors do not generally take or call back in the afternoon.

Vaccinations & Immunisations – can now be seen Online if you have registered for the service (ask at Reception). If you are travelling abroad please complete a questionnaire to then be assessed by the Nurses as to whether you need vaccinations at least 6 weeks prior to travelling.